

#### Attendee Guide

## **Event Profile**

The first time you log into the event, your profile will be displayed. Filling out your profile completely and accurately will help you while networking in the event.

lame		State / Province	(select)	-
fitle		Other State/ Province (Outside US and Canada)		
Organization		Postal Code		
Organization		Country	(select)	•
Address		<b>Business Phone</b>		
		Email Address (Please note this will be used	(required)	_
City		as your User ID)	Change password	
Time Zone	(GMT-06:00) Central Time (US & Canada 🗸		ondingo pasoword	
Which of the following BEST	(G) Healthcare Vendor (IT	Which of the following BEST describes what you do?	(TE) Director/Manager of Medical Records	
describes where you work?	products/services, pharmaceuticals, medical devices, VAR)	Are you a HIMSS Member?		~

Your profile contains your personal bio and message. Filling out this information allows others in the event to determine if you are a good fit for networking/business opportunities.

When setting up your profile, you can chose an image to represent you during the event. You may select from an extensive list of stock images, or you can upload your own photo.

You can edit your profile at any time by clicking "Profile" on the toolbar at the top of the screen.



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## **Virtual Briefing Home**



After logging into the event you will be taken to the Briefing Center. From here you have several different navigation options. These options range from a welcome image, educational sessions, resources, networking chat, resources, and the ICD-10 PlayBook.

You can always return to the home page by clicking "Education" on the toolbar at the top of the screen.



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## **Communication Center**

	Check Mail	Send Mail Reply	Forward Delete	Downloa	d Mail		
	FROM		COMPANY	S	UBJECT	DATE	Ē.
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	Ron Shav	w	PCMA	G	ood Morning!	6/22/2011 7:08 AM	
	Meghan F	Risch	Chicago Convention & Tou Bureau	urism C	hicago Booth Questions	6/21/2011 4:20 PM	
Mail (3)							-
	Subject: H	ello			Date: 8/3/2011	REPLY	
	From: Ra	achel Adelman				FORWARD	
	From. Ke						
Cards (1)	Good Morning	-					3
Cards (1)	Good Morning How are you	-	enjoying the event! Car	n you send	me more information about your	business?	30
Cards (1)	Good Morning How are you Thank You,	-	e enjoying the event! Car	n you send	me more information about your	business?	20
/Cards (1) Buddy List	Good Morning How are you	today? I hope you are	enjoying the event! Car	n you send	me more information about your	business?	20
	Good Morning How are you Thank You, Jane Smith jsmith@test.	today? I hope you are	enjoying the event! Car	n you send	me more information about your	business?	20
	Good Morning How are you Thank You, Jane Smith jsmith@test.	today? I hope you are	e enjoying the event! Car	n you send	me more information about your	business?	20
	Good Morning How are you Thank You, Jane Smith jsmith@test.	today? I hope you are	enjoying the event! Car	n you send	me more information about your	business?	20
	Good Morning How are you Thank You, Jane Smith jsmith@test.	today? I hope you are	e enjoying the event! Car	n you send	me more information about your	business?	20

There are three types of private communication: Chat, Email or Vcard. To initiate communication with other event participants you can click the "communicate" icon at the bottom of your screen. It will open your Communication Center. Here you can view received Vcards and Email as well as view previous chat sessions. By clicking "New" next to any of the chat types you can send a VCard, send an Email or start a live chat. You can also start communication directly from the "Who's Here" space.

You can access the Communication Center by clicking on the Envelope icon on the toolbar on the bottom of your screen.



# **Communication Notification**

If you receive a Vcard, Chat request, or in-event Email, you will be notified via a communication window that appears above the event toolbar. Scroll over this area to maximize the notification window and click on the red X when you want to dismiss the message.

Briening Center Heip Desk Prome Log Out		👰 1 Unread Email(s)	×	
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Note: If you do not respond (accept, decline, open, save, delete) to the communication items, the window will continue to reappear.

Contraction of the second s	1 Pending Chat(s)	😤 1 Unread Email(s)	1 New vCard(s)
🗩 Chats			
John Smith Test Exhibitor 8:51 AM Accept Decline			Chat Status: Normal  If you would like to send a short message (250 chars) to the chat requestor, type it in the space below. Click the  "Decline" button to continue.
🖄 Mail			
John Smith Test Exhibitor Subject: Hello <u>Open Save Delete</u>			
📃 vCards			
John Smith Test Exhibitor Exhibitor 123456789 JSMITH@TEST.COM 770 N Halsted Chicago, IL 80642 USA Here's my contact info if you want to keep in touch!			
<u>Open Save Delete</u>			

Chat Request – If you receive a chat request you will be able to accept or decline the request. You may also send a short message to the chat requester when declining a chat.

Email - You have the option to open, save, or delete any new unread Emails.

Vcard – The notification window will display the user's contact information. You have the option to open, save, or delete the Vcard.

# Social Media Suite

With the Social Media Suite, users can connect, collaborate and engage with others through the Twitter all within one environment (or event feature). The Social Media Suite can be found by clicking on the Social Suite Tab on your screen.



To use the Social Media Suite users can simply click on the icon of the desired Social Media network to engage.

Using the Twitter Component, users can Tweet from within the virtual environment and review what others are Tweeting with the same hashtag.

## Join to Chat



If you are involved in a private chat with an attendee or an exhibitor, you can "invite" others to join your chat.

Click on the "invite" button in the chat box.

Find the person you want to invite by typing their name in the user finder.

Click on the user's name to invite them into your discussion.

Super Finder Enter par	t of a name or company and click Se	earch	
Search For: amy peters	Type: (all)   Onlin	e: Online 👻	Searc
User Name	Company	Туре	Online
Amy Peters	Client Services	Exhibitor	-

When they accept, you are having a group chat with those you invited to your conversation.

## Search

You can use the search feature to find people within the event. To launch the search feature, click on the magnifying glass on the toolbar at the top of the screen.

Search									
nter keywords to hrases with a mi			i be entered enclo	sed in double quotes ("V	Web Browser"). To e	exclude words and phras	es from search re	sults, precede the words a	ind
Search For							н	istory	
Find In	Attendees:	All	•	Exhibitor Staff:	All	•	Online Status:	(any) 👻	
				Documents/	/Links		Presentatio	ns/Webcasts	
Minimum Ra	ting (any)	<ul> <li>Results</li> </ul>	Per Page 2	0					

In the "Search For" field, type your search criteria. You can perform a global search by leaving the boxes checked, or you can narrow you limit your search to people or documents/links. *(Example: if you check the "people" box, you will specifically search for only people in the event.*)

When you search for people, users that are online are denoted by a blue icon. You can begin communications with them by clicking their name.

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Name	/ Show Search Results			new beare
Help Booth				
	Items Matching Search Crite	ria - Page 1 of 1 (10 Entries F	ound)	
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	Name		1	Online
Prize Center Sun Microsystem	Name	Company	Туре	

You can perform a Search by clicking in the "Search field" on the toolbar at the top of the screen.



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## Sounds of the Event

The event uses audio to notify you when certain events occur. This is especially helpful if you are logged into the event but are working in another application.



Communication Received

You will hear this sound when you receive a new Email, chat request or VCard Click on the icon at the left to play the sound.



When someone responds to a chat request that you initiated, you will hear this sound. Click on the icon at the left to play the sound.

## **Event Support**

#### Contact Us

Email: vcesupport@himss.org

For support during the event, click "Help Desk" on the toolbar at the top of the screen.



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